

## Quality policy

Servi Group shall always deliver the best solution for our customers' needs, at all stages from design to finished product.

The following areas of focus apply for continuous improvements and increased customer benefit:

Solution provider	We shall identify the customer's requirements and needs in order to provide the best overall solution
Cooperation	Through cooperation within the Group, we can offer a strong and more extensive customer offering
Monitor the customer	We shall act internationally and follow the customer into new markets
Service	We shall offer customers attractive concepts for service, maintenance and after-market
Skills	Through continuous skills development, we shall be at the leading edge within our core competencies
Reliable deliveries	All deliveries shall take place at the right time, with the right quality and quantity

All of our units shall have measurable objectives for their quality work and delivery precision, and aim for continuous improvement.

All of our units shall have clearly documented processes, and constantly strive for improved and more effective processes.

Through information and training, we shall work towards ensuring high-quality awareness for all of our employees.